

Kingsford Legal Centre is a community legal centre providing free legal advice, casework, law reform and community legal education to people who live, work or study in the Randwick and Botany local government areas. We specialise in discrimination law and provide advice New South Wales wide on discrimination problems. KLC is a part of UNSW Australia Law Faculty and provides clinical legal education to its students. To find out more about our services our contact details are:

T (02) 9385 9566

E legal@unsw.edu.au

W www.klc.unsw.edu.au

PA Kingsford Legal Centre, F8-003, UNSW 2052

Kingsford Legal Centre acknowledges the Gadigal and Bidjigal Clans, the traditional custodians of the Sydney Coast. We pay respect to those Elders, past and present and thank them for allowing us to work and study on their lands.

Front cover photo: Tom Gillespie

Design: Melinda Jenner

In 2015, Kingsford Legal Centre's (KLC) extensive teaching program grew to include a new summer course, Legal Aid and Global Justice Lawyering.

I was particularly proud to launch the UNSW Law's Reconciliation Action

Every student at UNSW Law will experience at least one session at KLC during the course of their study with us. This provides students with an invaluable opportunity, not only to gain some useful practical legal skills, but also to reflect on the impact of, and access to the law of our most vulnerable members of society. This is crucial to a sound legal education, regardless of which path a graduate eventually takes. When I meet alumni in senior commercial law and corporate roles, they often tell me that KLC provided the defining experience of their time at UNSW Law.

KLC Director, Associate Professor Anna Cody, returned from research leave in September, having spent a very fruitful 10 months in a legal clinic in Mexico. In her absence Emma Golledge did a great job as Acting Director, in what was at times a difficult environment for community legal centres.

Despite a year of funding uncertainty from the Federal Government, we were delighted to hear that Federal Attorney General Brandis reinstated the \$100,000 (over two years) funding for the Family Law Community education clinic. At this stage government funding for 2016/17 seems secure, however large cuts are predicted for 2017/18.

If these are imposed, they will be addressed as a problem for UNSW Law, as a whole, not just for Kingsford Legal centre. For us, KLC is 'core business', not an optional extra. This is

a strong commitment which has been made throughout my time as Dean and which I hope will continue.

2015 was my last full year as Dean of UNSW Law. In mid-2016, after ten years leading the Faculty, I will be returning to teaching and research. Working with KLC's wonderful staff and management committee has been one of the best parts of my role and it has been great to see KLC growing and flourishing. I would like to wish the Centre, and all of its staff, volunteers, students and stakeholders, the very best into the future so that they continue their vital work.

Professor David Dixon
Dean, UNSW Australia
Faculty of Law



○ Acting Director
Emma Golledge

Directors' Reports

2015 was a challenging year with expected funding cuts taking up much of KLC's energy.



In March we were relieved to have \$100,000 of funding restored to our Family Law/Family Violence Clinic. However, the finalisation in 2015 of the National Partnership Agreement for Legal Assistance Services has not provided funding certainty for KLC or the community legal centre (CLC) sector into the future. Of particular concern are funding cuts in 2017/18 across the CLC sector of 30%. This is despite the Productivity Commission recommendation that over \$200 million needs to be provided to the sector to meet need. Once again KLC is preparing to continue to advocate on the need to maintain and increase funding to the community legal sector.

During such uncertain times it has been vital to have the unwavering support of UNSW Australia Law Faculty. The commitment and support of the Faculty is key to the success of KLC and remains crucial to its future. A heart-felt thanks to all of our Law colleagues who provided support and solidarity over this year of uncertainty. Special thanks and acknowledgment must go to our Dean, Professor David Dixon, who has been deeply and passionately supportive of our Centre over his ten year leadership of the Faculty. The strength of KLC in withstanding such external funding uncertainty is in large part attributable to his support and leadership. We wish him well!

Anna Cody resumed her role as Director in September 2015. I thoroughly enjoyed the opportunity to 'act' in her absence. Special thanks must go to the wonderful staff at KLC

who responded to the challenges of the year by simply working harder and with more dedication. A special thanks to Dianne Anagnos for once again taking up the role of Principal Solicitor with such skill. There were some wonderful highlights this year including, working on the United Nations review of Australia's human rights record in the Universal Periodic Review; working to allow the voices of public housing tenants to be heard directly by government decision makers, working with our CLC colleagues to continue to articulate the value of CLCs and providing high quality services in collaboration with our enthusiastic students and dedicated volunteer solicitors. It was an absolute privilege to lead the Centre in Anna's absence.

Emma Golledge
Acting Director Jan-Sept 2015



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Aims and Objectives of Kingsford Legal Centre

1. To educate tomorrow's lawyers by:
 - giving students an opportunity in a clinical supervised setting to work for disadvantaged clients
 - developing student understanding of how the legal system works and its impact upon disadvantaged clients
 - providing students with an opportunity to reflect upon social justice issues, the legal system and the role of lawyers within it including the values and objectives underpinning the work of community legal centres
 - assisting students to understand the integral role that systemic advocacy and community legal education play in legal service provision
2. To improve access to justice for residents of the Botany and Randwick Local Government areas by providing free legal advice and assistance including specialist employment advice
3. To reduce discrimination through the provision of specialist legal advice and representation on discrimination matters to residents of NSW and those who are discriminated against in NSW
4. To enhance people's knowledge of, and access to, appropriate legal services through the dissemination of information and by making and receiving referrals
5. To promote access and equity in all areas of the organisation including service delivery, legal education, community education and policy work
6. To ensure Kingsford Legal Centre is respectful of Indigenous cultures and people
7. To improve the community's knowledge of the legal system and the capacity for people to enforce their legal rights, by delivering community legal education
8. To undertake systemic advocacy, including law reform, and to represent the interests of clients and the local community on social policy and administration of justice issues
9. To create partnerships with other community organisations on legal issues
10. To maintain an efficient infrastructure for the Centre to provide support for staff, volunteers and students and outcomes for clients

Clinical Legal Education/Teaching

Clinical legal education is a way of teaching law, legal procedure and ethics.

In Australia when we talk about clinical legal education we mean a style of teaching and learning where students are engaged in legal work for real

Global Alliance for Justice Education (GAJE) conference 2015

Global Alliance for Justice Education (GAJE) conference

KLC Director Anna Cody is on the steering committee for GAJE as the Asia Pacific representative. In July the 8th International Global Alliance for Justice Education conference was held in Turkey. Anna co-presented a seminar on disability rights clinics in Latin America at the Conference and a session at the Train the Trainer seminar following the main conference.


KLC Director
Anna Cody (front
right) at GAJE
Conference

Research and publications

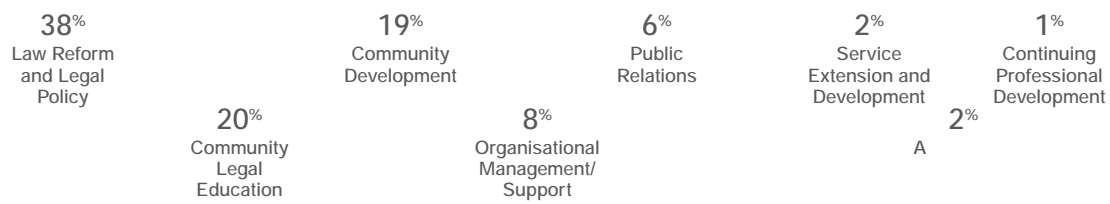
In 2015 KLC Director Anna Cody published an article on the clinical component of the Lawyers, Ethics and Justice course and how it teaches students. The three aspects of teaching it focussed on are: the development of autonomy and purpose in students; whether it increases students' commitment to social justice/community contribution; whether students increase their

Id e . Acce l . a r e

Non-Casework Projects

NON-CASEWORK PROJECTS

Non-casework Projects Open at Period Start	39
Opened in Period	156
Total Open in Period	195



Advice and Casework

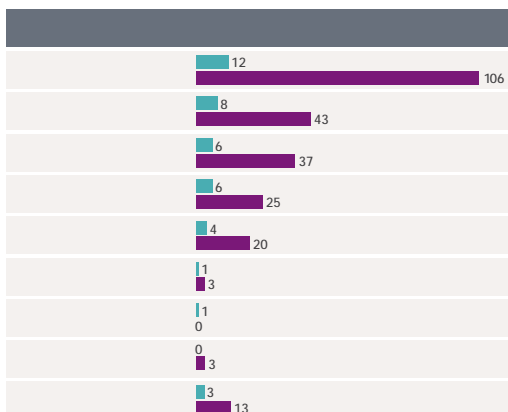
KLC offers daytime and evening appointments for clients at our Centre and at our outreaches.

We also see clients who have difficulty attending the Centre by visiting them in their home, in hospital, nursing homes or in jail.

In 2015 we:

- provided 1706 advices; and
- opened 280 cases.

KLC could not have helped all these clients without the hard work and dedication of our wonderful team of solicitors, Emma Golledge, Dianne Anagnos, Anna Cody, Natalie Ross, Maria Nawaz, Haley McEwen, Nick Ngai, Katherine Boyle, Edwina MacDonald as well as



Disability Discrimination and Housing

KLC was contacted by a hospital social worker on behalf of a client who

Outreaches

Outreach clinics are an important part of KLC's service delivery to our clients.

The location of our outreach clinics is informed by our Legal Needs Assessment of our catchment, requests by community organisations and workers, and our resources. The success of our outreaches is in large part due to the strong partnerships KLC has with local community organisations. We are very grateful for the warmth and generosity of all our outreach partners.

Kooloora Community Centre Outreach

KLC's advice outreach clinic at Kooloora sees clients from the five major housing estates in the South Ward of Randwick Council. This clinic is a fortnightly drop-in clinic which operates during school terms. It's a very successful clinic, with very disadvantaged clients attending who have multiple and complex issues.

Long Bay Correctional Centre Outreach

This outreach clinic helps inmates at Long Bay Prison. KLC responds to requests from prison welfare workers or prisoners directly. Prisoners who contact KLC by telephone are immediately put through to a solicitor for assistance and we regularly arrange legal visits to provide advice. We also regularly attend pre-release information sessions at the prison to help prisoners deal with their legal issues as they face release. I

The breakdown of KLC advice clinic outreaches in 2015 is below:

Employment Clinic Report

Problem Type

- Employment Other (not unfair dismissal or conditions/entitlements)
- Employment conditions/entitlements
- Employment unfair dismissal

Pro Bono Advice Clinic

The Employment Clinic has been running a pro bono advice clinic with law firms for over a decade. Every Wednesday during semester, a solicitor from one of the four firms on our roster attends KLC to give employment advice to our clients and to work with our students. The pro bono clinic significantly increases our capacity to help people with employment law problems. The clinic runs extremely smoothly and is an asset which we

Family Law/Family Violence Community Education Clinic

The KLC Family Law/Family Violence Community Education Clinic is funded by a grant from the Commonwealth Attorney General to develop and deliver community legal education to our local community, in a clinical legal education setting.

The course gives students the opportunity to meet and build relationships with
worker provide by a was managed

Sec ondee E e e ce KLC

John Nash, Herbert Smith Freehills secondee in 2015, writes of his KLC experience:-

I thought that stepping into the world of community legal advice at Kingsford Legal Centre would be challenging and revealing. I thought it would be challenging because I was removing the protective veil of working in a team with a boss who was responsible for diagnosing most legal issues and finalising any advice or documentation. Now, I would be on the front line. I thought it would be revealing because I would be shown a world of debilitating problems with which I had been privileged enough to be unfamiliar. Yep – real world stuff to real vulnerable people - here we come. I was excited to be helping those that needed help and who would be genuinely helpless otherwise, and I was terrified for all the same reasons.

Turns out, I was right. It was really tough at times. Carefully giving practical legal advice and referring non-legal but intertwined issues to appropriate community agencies, whilst respectfully negotiating an apparent mental health issue – was quite challenging. It was also a fantastically unfiltered lens to see how small issues can get bigger, how one set of facts can be viewed



Aboriginal Access Project

Since 2009, Kingsford Legal Centre has employed a part time Aboriginal Access Worker (AAW) to ease the pathway to our Centre for our local Aboriginal and Torres Strait Islander community members, and to our discrimination law clinic for Aboriginal and Torres Strait Islander clients state-wide.



KLC aims to provide a flexible, respectful and responsive service delivery model for Aboriginal and Torres Strait Islander clients. We are also active in law reform and policy on issues affecting access to justice for Aboriginal and Torres Strait Islander people.

Aboriginal Service Provision Manual- 2015 Update

KLC's Aboriginal Access Worker, Kaleesha Morris, updated KLC's Aboriginal Service Provision Manual in 2015. This resource equips KLC's staff, volunteers, students and other service providers with cultural awareness about local Aboriginal and Torres Strait Islander communities and tips on how to provide effective service delivery to them.

The Manual was developed by KLC's three Aboriginal Access Workers – Keith Ball, Ron Timbery and Kaleesha Morris, in consultation with KLC's Aboriginal Advisory Group and first published in October 2014.

Service Provision

In 2015 KLC gave 91 advices and opened 34 case files for Aboriginal clients, representing 7% of our clients in the period. The largest single area of advice for these clients was race discrimination.

Yarra Bay Outreach

KLC's outreach service to the Aboriginal community at La Perouse

C... La & E e

Aboriginal Advisory Group (AAG)

The AAG continues to be a valuable and supportive group to KLC's Aboriginal Access Worker, Kaleesha Morris, who maintains regular contact with them via email. The AAG consistently provides input to the Aboriginal access worker on AAP work. KLC is very grateful for their generous commitment to Ac2h cnt reh K Moembri (p2) were:

Discrimination CLE in partnership with the Central Coast Community Legal Centre

KLC was invited by the Central Coast CLC to present two workshops in Wyong. The first session was aimed at local community workers and covered the practical ways that they could assist their clients to identify and deal with unlawful discrimination. The second session was aimed at local solicitors and covered issues arising when advising clients on employment law and discrimination law options. It is always great to partner with another CLC to provide CLE.

Other CLE events in 2015 include:-

- Power of Attorney presentations in Greek, Italian and Russian to local community support groups. These sessions were organised in conjunction with the Ethnic Community Services Co-operative;
- Police powers talk at Matraville High School to the "Sista Speak" group. This group is made up of Aboriginal and Torres Strait Islander girls from Years 7 to 10 at the High School.
- International Students information for UNSW students. KLC has developed resource material on Employment law rights and Drivers Licensing rules for UNSW's Student Life and Learning team to distribute to new International Students through Moodle.
- A workshop on the new visa cancellation laws to workers at Jewish Care
- A CLE on Tenancy Law to caseworkers from Partners in



Law Reform and Policy

KLC has a dedicated Law Reform and Policy Solicitor position coordinating our proactive and reactive law reform and policy projects, which aim to address systemic injustice and improve the lives of our disadvantaged clients.



Our law reform projects are informed by the advice and casework of the Centre and all members of staff participate in this area of our service. All KLC law reform submissions are available on our website.

Major Law Reform Projects 2015

Universal Periodic Review - Australia's Human Rights Score Card

In 2015 KLC Acting Director Emma Golledge co-ordinated the Joint NGO Report for the Universal Periodic Review along with the Human Rights Law Centre and the National Association of Community Legal Centres. This Report gives NGOs across Australia the opportunity to tell the United Nations Human Rights Council the state of human rights in Australia. The Report drew on the contributions of hundreds of NGOs and was submitted in March 2015. The Report was endorsed by 190 NGOs. The second phase of the project involved raising the issues highlighted by the Report with other nations on the Human Rights Council and using the Report in our domestic work.



Social Housing Forum at Kooloora

On 5 February 2015 KLC held a forum for social housing tenants at the Kooloora Community Centre about Housing NSW's Discussion Paper on the future of social housing. Over 40 social housing tenants attended the forum where KLC gave a brief presentation and offered tenants choice in how they could respond by either an online submission, handwritten submission or video recording. KLC drew on what the tenants told us in the forum in preparing our own submission. Tenants told us:

"It is my home. I would be really upset to have to move"

"Don't knock down the housing ... use government taxes to build more housing"

"People need housing, need a caring system."



“Freedoms” inquiries

KLC made a submission to the





Management Committee

Kingsford Legal Centre appreciates the contribution made by our Management Committee members during 2015.



○
KLC Management
Committee (L-R) Gemma
Nevin, Keith Ball, Professor
David Dixon, Emma
Golledge, Associate
Professor Sean Brennan,
Anne Cregan and Professor
Jill Hunter (Chair)

The committee met three times during the year: in March, June and November and provided useful direction on several issues arising throughout the year. Thank you to Professor Jill Hunter for chairing the committee and to the committee members: Professor David Dixon, Dean Faculty of Law (UNSW), Sean Brennan (UNSW Law School), Fei Wong, Gemma Nevin (UNSW Law School), Anne Cregan (Gilbert & Tobin), Keith Ball (Aboriginal representation) and Janet Green (Junction Neighbourhood Centre). KLC staff welcomes the Management Committee's commitment and support of the Centre and looks forward to working closely with its members again in 2016.



○
Freehills
Secondee Jen
Wu at the Family
Fun Fair

○
KLC Front Office
Supervisor Roselle
Nunes & Julie Spies

Family Fun Day Fair 11 December

KLC staffed a stall at the annual family fun fair on the Soldiers Settlement Housing estate. This event is a much anticipated one in the community and over 700 people attend over the afternoon. It is a great opportunity for KLC to promote our service to public housing tenants.

Kooloora Xmas Party – Farewell to Julie Spies

KLC staff attended this event which doubled as a farewell to the coordinator of Kooloora for over 20 years, Julie Spies. KLC has been very active in working with Kooloora on recruitment of a new worker and managing the change. Julie is very popular in the South Ward of Randwick LGA and politicians Matt Thistlethwaite, Michael Daley, Mayor De Sousa and ex politician Peter Garrett all attended the event. All KLC staff have loved working closely with Julie whose commitment, integrity and compassion are second to none – she will be greatly missed.

Kingsford Legal Centre Volunteers 2015

Gabe Chipkin
Geena Kordek
Gina Block
Graeme Ulbrick
Harry McDonald
Helena Golovanoff

Students



STUDENT COMMENTS ABOUT KLC CLINICAL COURSES

"I really enjoyed my experience here and only wish I had applied for two days! In particular, I liked how students were given so much responsibility over managing cases,



Semester 1 2015

Alisa Green

Brian Fang

Cheryne El Hawat

Hannah Phua

Hermione Xing

Ida Nguyen

Jacqueline Yip

Jared Blumberg

Jason Zhong

Jean-Paul Ong

Jim Zovaro

John Ha

Karen Pan

Lee-Anne Yeo



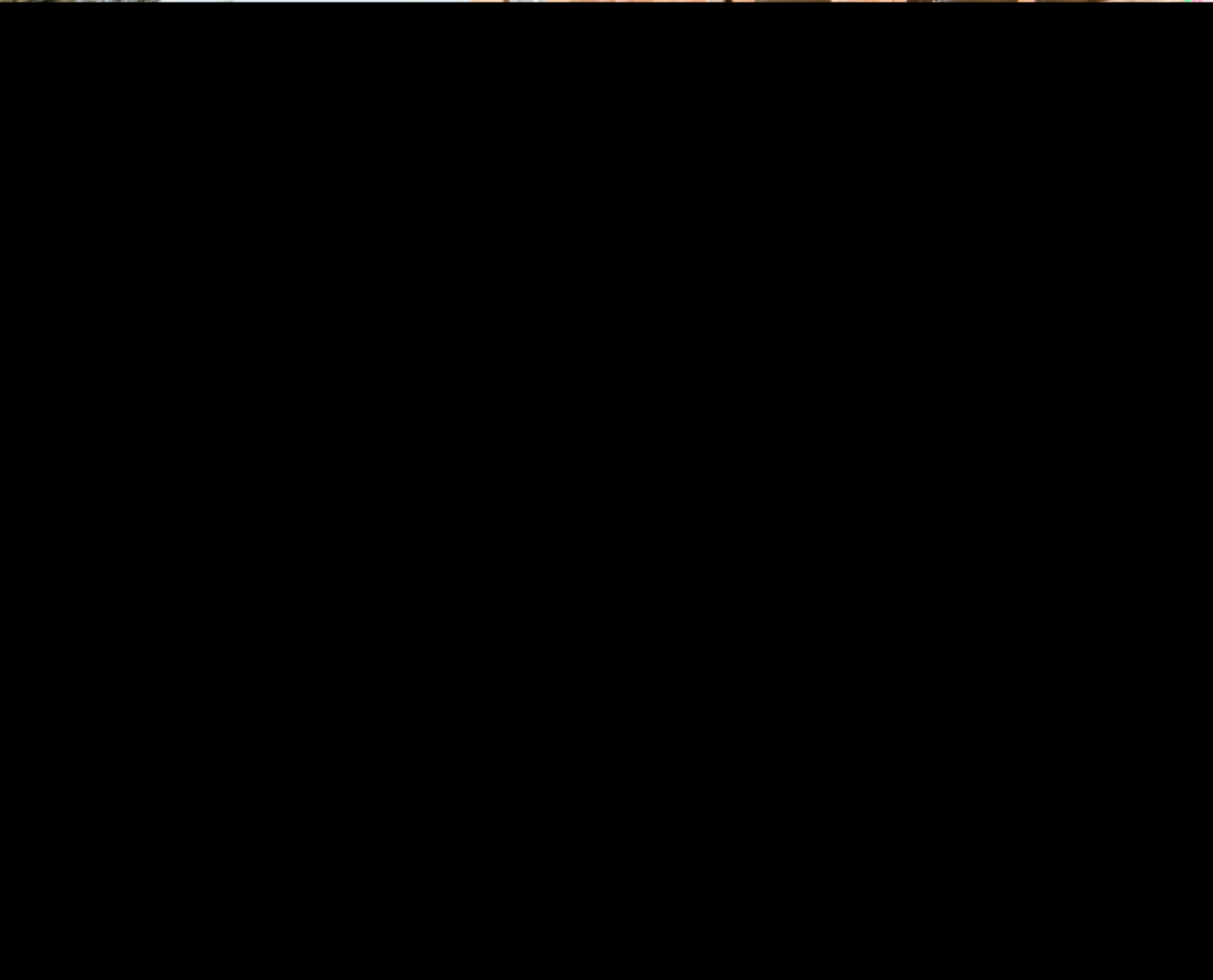
Staff

○
KLC staff at vol
sol dinner

DIRECTOR	Emma Golledge (Jan-Sept 2015) Associate Professor Anna Cody (Sept – Dec 2015)
PRINCIPAL SOLICITOR	Dianne Anagnos (Jan-Sept 2015) Emma Golledge (Sept – Dec 2015)
OFFICE MANAGER	Denise Wasley
SOLICITOR/CLINICAL SUPERVISOR	Dianne Anagnos (Sept - Dec 2015) Haley McEwen Nick Ngai (Oct-Dec 2015)
EMPLOYMENT LAW SOLICITOR/CLINICAL SUPERVISOR	Maria Nawaz
FAMILY LAW/DV SOLICITOR/CLINICAL SUPERVISOR	Natalie Ross
LAW REFORM AND POLICY WORKER/CLINICAL SUPERVISOR	Edwina MacDonald Katherine Boyle (Jan-June 2015)
FRONT OFFICE SUPERVISOR	Roselle Nunes
ABORIGINAL ACCESS WORKER	Kaleesha Morris
LIBRARIAN	Murray McWilliam
HERBERT SMITH FREEHILLS SECONDEES	Damian Finan John Nash Jennifer Wu
CLISIS DATA WORKER	Gloria Bankhead

Acknowledgements

During 2015 Kingsford Legal Centre received income and





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